

IX SPANISH CONFERENCE ON PATIENT SAFETY IN PRIMARY CARE:

“Challenges and Strategies”.

The IX Spanish Conference on Patient Safety in Primary Care took place in Hospital Clínico San Carlos in Madrid on May 13th 2016 with the theme ***“Challenges and Strategies in patient safety in primary care”***.

More than 150 primary care professionals met together to share patient safety activities, and to discuss and make new proposals to enhance patient safety in primary care.

As in previous years the Conference is organized jointly by, **the Spanish Society for Family and Community Medicine (SEMFYC)**, the Spanish Society for Quality in Healthcare (SECA), the Federation of Community and Primary Care Nursing (FAECAP) and the Spanish Society for Primary Care Pharmaceuticals (SEFAP). In addition, this year joined the organization, the regional association of those national societies as the Madrid Association for Healthcare Quality (AMCA), SoMaMFYC (Madrid Society of Family and Community Medicine) and the Regional Health Department and SERMAS (Madrid Healthcare Service) and the University Hospital San Carlos that provided us the venue free of charge. Finally, we also have the collaboration of the Ministry of Health, Social Policy and Equality through the General Directorate for Quality and Cohesion.

The aim of the conference is to maintain a specific discussion forum to share experience on addressing patient safety in primary care.

The tandem **Patient Safety and Primary Care** has already made a grand tour, since we celebrated our first conference in San Sebastian in 2008. And, as every year, it offers a unique opportunity to meet again and to share experiences to improve patient safety in primary care.

The **Strategy for Patient Safety 2015-2020 in the Spanish National Health Service** was approved by the Spanish Inter-territorial Council of the National Health Service (July 29, 2015 available at:

<http://www.seguridaddelpaciente.es/resources/documentos/2015/Estrategia%20Seguridad%20del%20Paciente%202015-2020.pdf>).

This Spanish National Strategy is being implemented in each one of the 17 Spanish regional health services. Therefore, we decided to run a panel to discuss with well-known experts their proposals for the deployment. Hence the logo of the conference was: **“Challenges and Strategies on Spanish Patient Safety in Primary Care”**

It was chaired by Dr. Yolanda Agra-Varela, Head of patient safety area in the Spanish Ministry of Health and Social Affairs and Chair of the technical group in charge of the review the Spanish National Strategy. She made a brief summary of the new strategy for 2015-2020 and introduced six different speakers who made a reflection on new challenges in different topics.

(Video recording available at: <https://www.youtube.com/watch?v=1EQPP1VO24w>)

- Dr. Josep Miralles. General Subdirector of Organization and Quality and Healthcare Pharmaceuticals. Department of Health. Generalitat de Catalunya who talked about the way they work in its region regarding quality and accreditation-certification in primary care as a tool to improve patient safety. Video recording available at: <https://www.youtube.com/watch?v=o89SCzXJq2M>
- Dr. Beatriz Iglesias, Assistant to General Director of Citizens and Quality in Regional Healthcare Service of Galicia (Spain)- Servicio Galego de Saude-. She shared the

experience of Galicia regarding patients' participation in patient safety activities. Video recording available at: <https://www.youtube.com/watch?v=12r6A6BDMsA>

- Dr. Rafael Bravo, family doctor in Madrid Healthcare Service and very active social networking expert, gave us his vision on how to implement patient safety through social media Video recording available at: <https://www.youtube.com/watch?v=rn01Ov7PcqA>
- Dr. Sergio Minue, family doctor and professor of Health Systems and Services in Andalusian School of Public Health, spoke about the third leading cause of medical error, misdiagnosis. Video recording available at: <https://www.youtube.com/watch?v=A5GYC4jhYDg>
- Dr María-del-Mar Fernández, Technical Director at Foundation for Accreditation and Healthcare Development (FAD) and chair of the technical department of SINASP (National Reporting and Learning System for Primary Care), informed us about the current status of the National Reporting and Learning System for Primary Care and she gave us some keys to improve reporting among primary care professionals. Video recording available at: <https://www.youtube.com/watch?v=EOhpdRmdkBw>
- Finally, Dr Alberto Pardo, Quality Assistant Director, Directorate on General Patient Care of the Madrid Health Department told us how they are deploying the regional patient safety strategy in the autonomous community of Madrid. Video recording available at: <https://www.youtube.com/watch?v=VHAWBHVcML4>

After the panel discussion, we had the opportunity to attend the presentation of all contributions. 91 abstracts about primary care experiences were submitted to the conference. The main topics were medication safety (24%), reporting clinical cases to learn (18%), and detection and analysis tools (11%).

The scientific committee made careful assessment of all of them to give the "*Dr. Fernando Palacio on Patient Safety improvement in Primary Care*" awards to the best contributions:

- First award on "teaching incidents": *I have got a flu, what can I take?* Authors: Castelo-Jurado Marta, Alonso-Fernández Jesus et al. Federica Montseny Health Centre and Valdebernardo Health Centre. Servicio Madrileño de Salud (Spain).
- Second award: *Impact of adverse events on the second victims, valued by healthcare managers and quality coordinators.* Authors: Marcos-Calvo, María-Pilar; Astier-Peña, María-Pilar on behalf of Second Victims Spanish National Research Project. Universidad Miguel Hernández Elche (Spain).
- Third award: *Late rejection after liver transplant medication error by changing formulation of Tacrolimus.* Authors: Martínez-Sanz, Henar; Garcia-Amado García MJ et al. Health Centres of Valdebernardo, Angela Uriarte, Dr. Tamames and General Direction of Pharmacy. Servicio Madrileño de Salud (Spain).

In the afternoon the following three hour simultaneous workshops were run:

1. **Giving support to second victims in health centres. Workshop sponsored by SEMFYC.** María Pilar Astier-Peña, María Luisa Torijano-Casalengua and María-Pilar Marcos-Calvo performed a workshop explaining the document "*Recommendations for providing an appropriate response when patients experience an adverse event with support for healthcare's second and third victim*" and giving some keys to adapt it to be used in a health centre. Guidance available at: www.segundavictimas.es/.../segundas_victimas_maquetacion_ingles_impresion_v06.pdf

2. **Performing a systematic review of medications for patients under polypharmacy.** Workshop sponsored by SEFAP. Dr. Carlos Barreda-Velázquez and Dr Lucía Jamart Sánchez performed a workshop on how to deal with polypharmacy for healthcare professionals in primary care. They gave scientific evidence support and reviewed some examples to practice with.
3. **Promoting medication's adherence.** Workshop sponsored by FAECAP and SEMAP. Óscar Aguado-Arroyo and Juan-José Jurado-Balbuena gave a workshop on how to promote medication's adherence among patients at a nursing consultation in a health centre with some examples
4. **UNE 179003 Norm.** Healthcare services. Risk management to improve patient safety. Workshop sponsored by SECA-FECA. M^a Dolores Martín Rodríguez run a workshop explaining the implementation of UNE 17:9003 norm concerning risk management to improve patient safety in health centres

The global assessment was good but there is still plenty of room for improvement. We are looking forward to our next year Conference.

These conferences, semFYC working party on quality and safety activities and an update in Spanish Patient Safety in Primary Care were presented by Dr. Pilar Astier in WONCA Europe Working Party on Quality and Safety in primary care (EQUIP) meeting held in Prague 05/2016 <http://equip-2016.webnode.cz/scientific-program/keynote-speakers/maria-pilar-astier-pena-spain/>

<https://drive.google.com/drive/u/0/folders/0BztNrKjOzvLNRGFLb2VKaEhaaFE>

