

FAQs

Frequently Asked Questions regarding WONCA 2020 in light of COVID-19

This page was last updated 29 Jun 2020 and will be updated on a regular basis.

Why was the decision made to postpone WONCA 2020 – Abu Dhabi, United Arab Emirates 2021?

The health and safety of our attendees, faculty members, volunteers, industry partners, vendors and staff are our priority. For weeks, we have closely monitored updates on the ongoing COVID-19 pandemic and have worked with all stakeholders involved exploring the possible options.

Unfortunately, due to ongoing international travel and public gathering restrictions, a physical meeting of WONCA 2020 is no longer possible.

The organizing committee remains devoted to bringing together the world leading experts to learn the latest advancements. With this in mind, it has been decided to postpone the WONCA World conference by exactly one year.

I have already paid for my registration at WONCA 2020, what will happen now?

If you have already paid for your registration at WONCA 2020, your registration will be automatically moved forward to WONCA 2021.

Can I refund my registration?

1. To request a refund, please contact wonca2020@meetingmindsexperts.com
Please note that refunds can take up to four weeks and will only be made to the same account.
2. Refund requests must be received before 31st July 2020, otherwise the registration fees will be automatically carried forward to reserve your seat at WONCA 2021.
3. Refunds requests after 31st July 2020 are subject to USD 75.00/- fee.

I am part of a group and someone else has paid for my registration, how should I proceed?

Please contact your group leader, he/she will be able to provide you with further information on the steps to follow.

I'm an exhibitor/sponsor. How does this affect me?

Exhibitors, sponsors and other partners will soon be contacted by the WONCA 2020 secretariat to discuss the many opportunities planned for WONCA 2021 to showcase your contributions and to interact with attendees from around the world.

For questions, please email:

arjun@meetingmindsdubai.com or lina@meetingmindsdubai.com

I have already booked my flight; can I get a refund?

Delegates are responsible for cancelling their flight ticket. We advise you to contact your airline or travel agency for further details as each airline has its own policies regarding refunds and vouchers for future travels. The organizers of WONCA 2020 are not responsible for any cancellation fees or penalties related to these transactions.

I have already booked my hotel; can I get a refund?

Delegates are responsible for cancelling their hotel room bookings. We advise you to contact the hotel or travel agency for further details as each hotel has its own policies regarding refunds and vouchers for future bookings. The organizers of WONCA 2020 are not responsible for any cancellation fees or penalties related to these transactions.

Can I still present my poster presentation?

Submitted and accepted abstracts can be presented at WONCA 2021. You will be contacted by the WONCA 2021 secretariat at a later stage to reconfirm your participation.

For further assistance please contact wonca2020@meetingmindsexperts.com